

Department of Management Information Systems, School of Business
The University of Jordan, Amman, Jordan

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Summary

- More than twenty years of successful professional practice and employment in multi-cultural environments in the UAE, Jordan, Australia, and Saudi Arabia in areas that include research, higher education, consultation, training, and business analysis.

Career highlights

- **Senior Researcher:** With the Emirates Center for Strategic Studies and Research since January 2019; working on research projects related to emerging and future technologies and innovation.
- **Collaborative Researcher:** With the Research Network for a Secure Australia (RNSA), July 2006 – December 2018; investigating strategic technology initiatives in national security and emergency management.
- **Principal Investigator:** Worked on funded research projects, in Australia and in Jordan, in areas such as early warning systems, location-based emergency services, and e-government.
- **Active Researcher:** Consistently published each year over the past thirteen years. Having more than 40 publications including articles in high impact peer-reviewed journals, book chapters, and proceedings in international conferences.
- **Consultant:** Offered consultation services for companies in Jordan and in Yemen, in projects that included strategic planning, information quality management, and business impact analysis.
- **Associate Professor:** Excellent experience in developing curricula and teaching core subjects in information systems and information technology, at undergraduate and postgraduate levels since 2007.
- **Academic Accreditation Expert:** Helped in initiating the strategic plans for several universities and business institutions in Jordan and in the UAE to meet the requirements of their intended international accreditations.
- **Master Trainer:** Developed training kits for several programs including topics in knowledge management, strategic management, electronic administration, IT project management, advanced database topics, quantitative/qualitative research, advanced Excel for HR, and data visualization.
- **Senior Analyst/Programmer:** Led the analysis and development of several enterprise projects, including Admin/Registration Modules, Purchase and Inventory Applications, and Human Resource Management Systems.

Key Competencies

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|--------------------------------|----------------------------------|
| ✓ IST Consultant | ✓ Research Excellence |
| ✓ National Security Researcher | ✓ Strategy Development |
| ✓ Motivational Trainer | ✓ Interpersonal Effectiveness |
| ✓ Academic Examiner | ✓ Institutional Awareness |
| ✓ Accreditation Expert | ✓ International Experience |
| ✓ Qualified Educator | ✓ Critical & Analytical Thinking |

July 15th, 2020

Professional employment and research experience

Jan. 2019 – Present	<i>Senior Researcher</i>	The Emirates Center for Strategic Studies and Research, Abu Dhabi, UAE
<ul style="list-style-type: none"> · Researching strategic topics related to the impact of disruptive emerging technologies. · Investigating the future trends of technology innovations for the UAE and the Region. 		
Nov. 2006 – Dec. 2018	<i>Collaborative Researcher</i>	Research Network for a Secure Australia The National Security Research Centre Government of Australia New South Wales, Australia
<ul style="list-style-type: none"> · Investigated the social and ethical implications of the emerging technologies in the domain of national security and emergency management. 		
July. 2017 – Dec. 2018	<i>Senior Research Fellow</i>	School of Engineering London South Bank University London, UK
<ul style="list-style-type: none"> · Participated in researching the socio-ethical dimensions of information and communication technologies. 		
Aug. 2018 – Dec. 2018	<i>Associate Professor</i>	Zayed University Abu Dhabi, UAE
<ul style="list-style-type: none"> · Researched topics that included the implications of the emerging technologies and social media. · Taught subjects in information systems and information technology using an all-encompassing strategy that relies on interactive classroom lectures, student self-oriented learning approach, and collaborative group-based activities. The subjects I taught included: <ul style="list-style-type: none"> · Database Systems · Management of Information systems · IT Strategy and Governance 		
Sep. 2017 – May. 2018	<i>Director of Promotion and Research</i>	American University in the Emirates Dubai, UAE
<ul style="list-style-type: none"> · Evaluated the quality standards of research, teaching, and services in academic promotions, oversaw the examination of the promotion cases with external evaluators, and provided final recommendations about each case to the President of the University. · Monitored research and scholarly activities to target only prominent conferences and journals with high impact factor toward enhancing the University's overall world ranking. 		
Sep. 2016 – May. 2018	<i>Associate Professor</i>	College of Computer Information Technology American University in the Emirates Dubai, UAE
<ul style="list-style-type: none"> · Researched topics of interest in social media and the social implications of the emerging technologies. · Assisted the College's strategic objective in obtaining an accreditation from the Computing Accreditation Commission (CAC) of the Accreditation Board for Engineering and Technology, Inc. (ABET). · Taught core subjects in information systems and information technology. The subjects I taught included: <ul style="list-style-type: none"> · Decision Support Systems and Business Intelligence · IT Project Management · E-Business and E-Commerce · Database Administration · Visual Basic Programming 		
Sep. 2011 – Present (On unpaid leave)	<i>Associate Professor</i>	Department of Management Information Systems School of Business The University of Jordan Amman, Jordan
<ul style="list-style-type: none"> · Researched topics of interest that included national security, electronic government in the developing countries, location-based emergency services, biometrics, and social media. · Taught core subjects in information systems and information technology. Subjects included: <ul style="list-style-type: none"> · Strategic Management · E-Business Innovation and Entrepreneurship · Office Automation · Advanced Database Management Systems · Computer Ethics · Principles of Management Information Systems 		

Sep. 2014 – Nov. 2015	<i>Dean Assistant for Development and Quality</i>	School of Business The University of Jordan Amman, Jordan
<ul style="list-style-type: none"> · Initiated the School's strategic plans to meet the requirements of the Association to Advance Collegiate Schools of Business (AACSB) accreditation. · Oversaw the quality standards of the Course Intended Learning Outcomes (CILOs) to ensure the effectiveness in design and optimal delivery of each curriculum within the School. · Assisted in planning the intended research outputs to improve the quality of published papers and targeted journals toward enhancing the rankings of the School on the international levels. 		
Feb. 2015 – Sep. 2015	<i>Chairperson</i>	Department of Management Information Systems School of Business The University of Jordan Amman, Jordan
<ul style="list-style-type: none"> · Provided continuous advice and counseling to the students. · Reviewed the performance of each staff member in the Department per the expected objectives of the Department's plans. · Took the responsibility of that each meeting of the Department is planned effectively and conducted according to the regulations of the University, and the issues in each meeting are dealt with an orderly and efficient manner. · Ensured that the Directors of the University are properly informed, and sufficient information is provided to form appropriate judgments and decisions regarding the emerging issues and future of the Department. · Acting as the Department's representative at the Board of the School. 		
Mar. 2009 – Jun. 2009	<i>Associate Lecturer</i>	School of Information Systems and Technology Faculty of Informatics University of Wollongong Wollongong, New South Wales, Australia
<ul style="list-style-type: none"> · Prepared and delivered lectures, mainly for a subject called "Organisational Issues in Information Technology" (postgraduate level). Average teaching evaluation: 5.17/6.0. · Provided academic counseling for undergraduate students. 		
Jul. 2007 – Dec. 2009	<i>Research Assistant / Teaching Academic</i>	School of Information Systems and Technology Faculty of Informatics University of Wollongong Wollongong, New South Wales, Australia
<ul style="list-style-type: none"> · Deployed large-scale surveys for the Centre for Business Services Science [Faculty level], and for the Institute for Innovation in Business and Social Research [University level]. · Analyzed textual data sets using Leximancer qualitative data analytic software. · Developed tutorial plans for different subjects within the Faculty of Informatics. 		
Sep. 1999 – Sep. 2000	<i>Chief Information Officer (CIO)</i>	Madina National Hospital Al-Madinah Al-Monawwarah, Saudi Arabia
<ul style="list-style-type: none"> · Directed the development and maintenance of IT-related systems in the Hospital. 		
Mar. 1994 – Sep. 1999	<i>Senior Analyst / Programmer</i>	Computer Center Mu'tah University Al-Karak, Jordan
<ul style="list-style-type: none"> · Led the gathering of requirements, analysis, design, development, testing and implementation of several projects, including systems for the Unit of Admin & Registration, Purchase and Inventory modules for the Procurement Department, and Human Resource Management systems for the Department of Personnel. 		

- Worked as a business impact consultant analyzing the strategic impact of Yemen war on Aden refinery.
- Through this business case, I determined, assessed, and evaluated the direct and indirect adverse effects of the war on the daily critical operations of the refinery, including the repercussions of the continuous shortage of workers, power, and utilities, rising costs of security, logistics, maintenance, parts, and ongoing operations, and future estimations of the contractual and financial losses due to delayed schedules from the unpreventable slowdown, interruption, and stoppage of the refinery's production.
- Main responsibilities included:
 - Identified all the significant and key influential stakeholders.
 - Defined the key objectives and determined the scope of work.
 - Gathered essential data through face-to-face interviews and controlled the techniques of data analysis.
 - Prioritized the critical issues within all the refinery's business processes and functions.
 - Identified the level of resources required to maintain the minimum daily accepted level of operations.
 - Recommended a set of security guidelines and viable alternative operational activities.
 - Communicated the business case report to the decision makers of the refinery.
 - Documented the case for Harvard Business Solutions.

- Provided consultation services on several IT projects.
- Main responsibilities included:
 - Helped in the planning of several enterprise projects, including corporate websites, training paths, and intranets.
 - Provided support in defining project scopes.
 - Monitored the specification of requirement definition and prioritization.
 - Coordinated the course of some projects when necessary.
 - Helped in defining and assigning resources when needed.
 - Facilitated project scheduling and helped in resolving issues related to deadlines.
 - Monitored the overall quality in project-related work packages.
 - Helped in drafting timely progress reports to the clients.
 - Assisted in managing some of the unexpected changes in projects.
 - Steered the generation of evaluation reports, final documentation, and assessment of the outcomes.

- Helped in designing workshops and training kits related to utilizing advanced Excel for human resources. The workshops included an extensive training on how to exploit Excel to fulfil the complex personnel requirements of contemporary organizations.
- Some of the topics covered in the workshops included:
 - Random sampling and valid inferences of employee competencies.
 - Applied standard deviation in management effectiveness of human resources.
 - Automated calculations of the salary, compensations, and financial deductions.
 - Auto-notifications and auto-calculations.
 - Pay slip generation, autocreation of PDF pay slips, and auto-emailing.
 - Smart attendance sheets.
 - Interactive employee inquiry forms.
 - Advanced Pivot tables and Power Queries for business intelligence and reporting for decision makers.

2011	<i>Doctor of Philosophy in Information Systems and Technology</i>	<i>From:</i> School of Information Systems and Technology Faculty of Informatics University of Wollongong Wollongong, New South Wales, Australia.
2004	<i>Master of Science in Computing</i>	<i>From:</i> School of Computing Faculty of Engineering & Information Technology University of Technology, Sydney New South Wales, Australia.
1993	<i>Bachelor of Science in Computer Science</i>	<i>From:</i> Faculty of Science Mu'tah University Karak, Jordan

Fields of interests

- Government informatics.
- Social and behavioral implications of the emerging technologies: Location-based services, biometrics, big data, quantum computing, artificial intelligence, autonomous vehicles, and Internet of Things (IoT).
- Social media.
- Information systems innovation, adoption, diffusion, and management.
- National security and emergency management.

Publications

Journal articles

1. **Aloudat, A.**, Al-Shamaileh, O. & Michael, K. 2019, 'Why Some People Do Not Use Facebook?', *Social Network Analysis and Mining*, vol. 9, no. 19, pp. 1-14.
2. Al-dalahmeh, M., Al-Shamaileh, O., **Aloudat, A.**, & Obeidat, B. 2018, 'The Viability of Mobile Services (SMS and Cell Broadcast) in Emergency Management Solutions: An Exploratory Study', *International Journal of Interactive Mobile Technologies (IJIM)*, vol. 12, no. 1, pp. 95-115.
3. Michael, K., **Aloudat, A.**, Michael, M.G. & Perakslis, C., 2017, 'You Want to Do What? Perceptions of radio frequency identification implants for employee identification in the workplace', *IEEE Consumer Electronics Magazine*, vol. 6, no. 3, pp 111-117.
4. **Aloudat, A.**, Michael, K. & Abbas, R., 2016, 'The Implications of Iris-Recognition Technologies: Will our eyes be our keys?', *IEEE Consumer Electronics Magazine*, vol. 5, no. 3, pp 95-102.
5. Migdadi, M., Abu Zaid, M., Alhujran, O. & **Aloudat, A.**, 2016, 'An Empirical Assessment of the Antecedents of Electronic-Business Implementation and the Resulting Organizational Performance', *Internet Research*, vol. 26, no. 3, pp 661-688.
6. Al-Debei, M.M., Al-Lozi, E.M., Al-Hujran, O. & **Aloudat, A.**, 2016, 'Why "i-mode" mobile platform failed to succeed outside Japan: An analysis from a business model perspective', *International Journal of Business Innovation and Research (IJBIR)*, vol.11, no.3, pp. 397-416.
7. Al-dalahmeh, M., **Aloudat, A.**, Dahiyat, S.E. & Al-Khaffaf, M. 2014, 'An Exploratory Comparative Study of Location-Based Mobile Phone Warning Services: Current Status and Future Perspectives', *Dirasat- The University of Jordan*, vol. 42, no. 1, pp. 81-102.

8. Al-dalahmeh, M., **Aloudat, A.**, Al-Hujran, O. & Al-Debei, M.M. 2014, 'An empirical investigation of the Role of Self-efficacy, Outcome Expectations, Anxiety, and Trust in B2C e-commerce from the Aspects of Social Cognitive Theory', *Life Science Journal*, vol. 11, no. 8, pp. 656-672.
9. Al-Lozi, E.M., Al-Debei, M.M. & **Aloudat, A.**, 2014, 'Value Capturing and Role Playing in Social Networking Sites', *IEEE Technology and Society Magazine*, vol. 33, no. 1, pp. 66-72.
10. Al-dalahmeh, M., **Aloudat, A.**, Alhujran, O. & Migdadi, M. 2014, 'Insights into Public Early Warning Systems in Developing Countries: A Case of Jordan', *Life Science Journal*, vol. 11, no. 3, pp. 263-270.
11. **Aloudat, A.**, Michael, K., Chen, X. & Al-Debei, M.M. 2014, 'Social Acceptance of Location-Based Mobile Government Services for Emergency Management', *Telematics and Informatics: An Interdisciplinary Journal on the Social Impacts of New Technologies*, vol. 31, no. 1, pp. 153-171.
12. **Aloudat, A.** & Michael, K. 2013, 'Towards a Conceptual Model of User Acceptance of Location-Based Emergency Services', *International Journal of Ambient Computing and Intelligence*, vol. 5, no. 2, pp. 17-34.
13. Alhujran, O., **Aloudat, A.** & Altarawneh, I. 2013, 'Factors influencing citizen adoption of e-government in developing countries: The case of Jordan', *International Journal of Technology and Human Interaction (IJTHI)*, vol. 9, no. 2, pp. 1-19.
14. Fusco, S.J., Michael, K., Roba, A. & **Aloudat, A.** 2012, 'Location-Based Social Networking: Impact on Trust in Relationships', *IEEE Technology and Society Magazine*, vol. 31, no. 2, pp. 39-50.
15. **Aloudat, A.** 2012, 'Privacy vs. Security in National Emergencies', *IEEE Technology and Society Magazine*, vol. 31, no. 1, pp. 50-55.
16. **Aloudat, A.**, Michael, K., Abbas, R. & Al-Debei, M.M. 2011, 'The Value of Government Mandated Location-Based Services in Emergencies in Australia', *Journal of Information Technology Research*, vol. 4, no. 4, pp. 41-68.
17. Alhujran, O., Al-dalahmeh, M. & **Aloudat, A.** 2011, 'The Role of National Culture on Citizen Adoption of eGovernment services: An Empirical Study', *Electronic Journal of e-Government*, vol. 9, no. 2, pp. 93-106.
18. **Aloudat, A.**, Michael, k. & Abbas, R. 2011, 'Recommendations for Australia's Implementation of the National Emergency Warning System Using Location-Based Services', *International Journal of Ubiquitous Systems and Pervasive Networks*, vol. 3, no. 2, pp. 59-66.
19. Abbas, R., Michael, K., Michael, M.G. & **Aloudat, A.** 2011, 'Emerging Forms of Covert Surveillance Using GPS-Enabled Devices', *Journal of Cases on Information Technology*, vol. 13, no. 2, pp. 19-33.
20. **Aloudat, A.** & Michael, K. 2010, 'Toward the Regulation of Ubiquitous Mobile Government: A Case Study on Location-Based Emergency Services in Australia', *Electronic Commerce Research*, Vol. 11, No. 1, pp. 31-74.

Book chapters

1. Alhujran, O., **Aloudat, A.** & Altarawneh, I. 2015, 'Factors influencing citizen adoption of e-government in developing countries: The case of Jordan', in M. Khosrow-Pour, S. Clarke, M.E. Jennex, A. Becker & A.-V. Anttiroiko (eds), *Public Affairs and Administration: Concepts, Methodologies, Tools, and Applications*, 1st edition, vol. 3, Information Resources Management Association - IGI Global, pp. 1349-1367.
2. **Aloudat, A.** & Michael, K. 2014, 'The Socio-Ethical Considerations Surrounding Government Mandated Location-Based Services during Emergencies: An Australian Case Study', in Information Resources Management Association (ed.), *Crisis Management: Concepts, Methodologies, Tools and Applications*, 1st edition, vol. 2, IGI Global, Hershey, Pennsylvania, pp. 918-943.
3. Al-Debei, M.M., **Aloudat, A.**, Al-Lozi, E. & Asswad, M.M.A. 2014, 'The Role of Value Networks in the Design of Mobile Platforms: The Case of Apple iPhone', in T. Tsiakis, T. Kargidis & P. Katsaros (eds), *Approaches and Processes for Managing the Economics of Information Systems*, 1st edition, IGI Global, Hershey, Pennsylvania, pp. 123-137.
4. **Aloudat, A.**, Michael, K., Abbas, R. & Al-Debei, M.M. 2013, 'The Value of Government Mandated Location-Based Services in Emergencies in Australia', in M. Khosrow-Pour (ed.), *Interdisciplinary*

5. Abbas, R., Michael, K., Michael, M.G. & **Aloudat, A.** 2012, 'Emerging Forms of Covert Surveillance Using GPS-Enabled Devices', in C.G. Reddick (ed.), *Cases on Public Information Management and E-Government Adoption*, 1st edition, IGI Global, Hershey, Pennsylvania, pp. 366-384.
6. **Aloudat, A.** & Michael, K. 2011, 'The Socio-Ethical Considerations Surrounding Government Mandated Location-Based Services during Emergencies: An Australian Case Study', in M. Quigley (ed.), *ICT Ethics and Security in the 21st Century: New Developments and Applications*, 1st edition, IGI Global, Hershey, Pennsylvania, pp. 129-154.

Book chapters (in international conferences and national workshops proceedings)

1. **Aloudat, A.** & Michael, K. 2011, 'The Application of Location Based Services in National Emergency Warning Systems: SMS, Cell Broadcast Services and Beyond', in P. Mendis & A. Yates (eds), *National Security Science and Innovation Conference*, Australian Security Research Centre, Canberra, Australia, pp. 21-49.
2. **Aloudat, A.** 2010, 'The Social Implications of the National Location-Based Emergency Services in Australia', in K. Michael & M.G. Michael (eds), *The Social Implications of Location Based Services and Other Emerging Technologies*, The Fifth Research Network for a Secure Australia (RNSA) Workshop on the Social Implications of National Security, Australian Homeland Security Research Centre, University of Wollongong, Wollongong, New South Wales, June 10.
3. **Aloudat, A.** 2008, 'User Acceptance of Location-Based Services for Emergency Management in Australia', in K. Michael & M.G. Michael (eds), *Australia and the New Technologies: Evidence Based Policy in Public Administration*, The Third Research Network for a Secure Australia (RNSA) Workshop on the Social Implications of National Security, Australian Homeland Security Research Centre, Canberra, pp. 125-135.
4. **Aloudat, A.**, Michael, K. & Jun, Y. 2007, 'Location-Based Services in Emergency Management- from Government to Citizens: Global Case Studies', in P. Mendis, J. Lai, E. Dawson & H. Abbass (eds), *Recent Advances in Security Technology Conference*, Australian Homeland Security Research Centre, Melbourne, pp. 190-201.

Refereed international conferences

1. Al-Shamaileh, O., **Aloudat, A.**, & Barkizai, S., 2017, 'User concerns about Facebook: Are they important?', paper presented to the 8th IEEE International Conference on Information Technology (ICIT2017), Amman, Jordan, May 17 – 18.
2. **Aloudat, A.**, 2017, 'Serving Higher Education with Technology – Disrupting Higher Education with Technology', paper presented to the 22nd Annual INSPIRE International conference on Quality and E-learning, Southampton, UK, April 10 – 11.
3. Fusco, S.J., Michael, K., Abbas, R. & **Aloudat, A.**, 2016, 'Location-Based Social Networking: Major Findings from Focus Groups and Observational Studies', in *Proceedings of the 2016 IEEE Conference on Norbert Wiener in the 21st Century: Thinking Machines in the Physical World (21CW2016)*, Melbourne, Australia, July 13-16.
4. **Aloudat, A.** 2014, 'A Short Review of Location-Based Mobile Phone Emergency Systems: Current State and Future Guidelines', paper presented to the 2014 International Conference on Mathematics and Computers in Sciences and Industry (MCSI2014), Varna, Bulgaria, September 13-15.
5. Al-Debei, M.M. & **Aloudat, A.** 2013, '"Cash is Just a Glance Away": The Implementation of Iris Recognition Technology in Banking Industry', paper presented to the 21st European Conference on Information Systems (ECIS2013), Utrecht, the Netherlands, June 5-8.
6. Alhujran, O., **Aloudat, A.**, Al-Hennawi, H. & Ismail, H.N. 2013, 'Challenges to E-learning Success: The Student Perspective', paper presented to the 2013 International Conference on e-Education, e-Business and Information Management (ICEEIM 2013), Beijing, China, March 14-15.
7. Fusco, S.J., Michael, K., **Aloudat, A.** & Abbas, R. 2011, 'Monitoring People using Location-Based Social Networking and its Negative Impact on Trust: An Exploratory Contextual Analysis of Five Types of "Friend" Relationships', paper presented to the IEEE International Symposium on Technology and Society 2011 (ISTAS11), Illinois, Chicago, May 23–25. [To appear].

8. **Aloudat, A.** & Alzoubi, Y. 2010, 'Rankings of Importance of Location-Based Services Utilisation for Emergency Management', paper presented to the *IEEE International Symposium on Technology and Society (ISTAS2010)*, Wollongong, Australia, June 7-9, pp. 406-410.
9. **Aloudat, A.**, Michael, K. & Abbas, R. 2009, 'Location-Based Services for Emergency Management: A Multi-Stakeholder Perspective', paper presented to the *Eighth International Conference on Mobile Business (ICMB2009)*, Dalian, P.R. China, June 27-28, pp. 143-148.
10. Abbas, R., Michael, K., Michael, M.G. & **Aloudat, A.** 2009, 'The Current State of Commercial Location-Based Service Offerings in Australia', paper presented to the *Eighth International Conference on Mobile Business*, Dalian, P.R. China, June 27-28.
11. Al-khamayseh, S., Alhujran, O., **Aloudat, A.** & Lawrence, E. 2006, 'Intelligent M-Government: Application of Personalisation and Location Awareness Techniques', paper presented to the *Second European mGovernment Conference*, Brighton, UK, 30-31 August & 1 September 2006, pp. 1-10.

Workshops and forums

1. **Aloudat, A.** 2017, 'Importance of Scientific Research and Academic Studies in Knowledge Management', 1st International Forum of Knowledge Management, Dubai Courts, Dubai, UAE, April 17-19.
2. **Aloudat, A.** 2013, 'Future Prospects of Management Information Systems in Jordan', in O. Alhujran, A. Aloudat & G. Sammour (eds), *Management Information Systems in Jordan*, King Talal Faculty of Business and Technology, Princess Sumaya University for Technology, Amman, Jordan, May 8.
3. Michael, K., Abbas, R. & **Aloudat, A.** 2010, 'On Regulating Location Tracking and Implantable Technology for Non-Medical Applications: The Road Ahead', in M. McLelland (ed.), *Media Regulation and the Risk Society Workshop*, Institute for Social Transformation Research, University of Wollongong, Sydney, New South Wales, December 9.
4. **Aloudat, A.** 2010, 'Location-based Services and Emergency Management: Current State and Future Trends', in K. Michael & M.G. Michael (eds), *From Roboethics to 'Drones': The Social Implications of Location Based Services and Other Emerging Technologies*, The Centre for Transnational Crime Prevention, Faculty of Law, in conjunction with the School of Information Systems and Technology, Faculty of Informatics, University of Wollongong, Wollongong, New South Wales, July 15.

- Principle investigator of a research project titled "Determinants of E-Government Services Adoption and Utilization in Jordan: An Empirical Study". Funded by the Deanship of Academic Research, The University of Jordan, November 2012 – May 2014. Total budget US\$ 10,000.
- The award of best paper published by the International Journal of Ambient Computing and Intelligence in 2012.
- Inclusion in the Who's Who in the World 2013 –The 30th Pearl Anniversary Edition. Marquis Who's Who, ISBN: 978-0-8379-1150-2.
- Grant from the Australian Government, under the Australian Research Council (ARC) Discovery Projects funding scheme, for a sub-project titled "Location-Based Services for Emergency Management: Finding the Balance between Privacy and Security", under project DP0881191 entitled "Toward the Regulation of the Location-Based Services Industry: Influencing Australian Government Telecommunications Policy", October 2008 – December 2009. Total budget AUS\$ 191,912.

Journal and conference reviewer

- Reviewer for Social Science Computer Review Journal [Since January 2018].
- Reviewer for Mobile Media & Communication Journal, Sage [Since July 2017].
- Reviewer for Psychological Methods Journal, American Psychological Association [Since May 2017].
- Reviewer for Telematics and Informatics Journal, Elsevier [Since July 2016].
- Reviewer for the IEEE Technology and Society Magazine, IEEE [Since November 2015].
- Reviewer for Applied Computing and Informatics Journal, Elsevier [Since November 2013].
- Reviewer for the International Journal of Electronic Governance, Inderscience [Since February 2012].

Funded projects,
grants, and
honors

Governance and
professional
services

- Reviewer for the Journal of Location-Based Services, Taylor & Francis (JLBS) [Since January 2011].
- Reviewer for the Journal of Theoretical and Applied Electronic Commerce Research (JTAER) [Since December 2007].
- Reviewer for the European Conference on Information Systems (ECIS2012 and ECIS2013).
- Reviewer for the 2013 IEEE International Symposium on Technology and Society (IEEEISTAS2013), Ontario, Canada, June 27-29.
- Reviewer for the 2010 IEEE International Symposium on Technology and Society (IEEEISTAS2011), Wollongong, New South Wales, Australia, June 07-09.

Editorial board

- Associate Editor with IEEE Technology and Society Magazine [January 2016 – July 2018].
- Member of the Editorial Advisory Board of “Überveillance and the Social Implications of Microchip Implants: Emerging Technologies” book, edited by K. Michael & M.G. Michael, IGI Global, 2014.

Program committee member

- Program committee member in the 2016 IEEE Technical Session on Open Source Systems and Technologies, American University in the Emirates, Dubai, UAE, November 16.
- Committee member in the 2013 *Management Information Systems in Jordan* Workshop, King Talal Faculty of Business and Technology, Princess Sumaya University for Technology, Amman, Jordan, May 8.
- Program committee member in the 2013 IEEE International Symposium on Technology and Society (IEEEISTAS2013), Ontario, Canada, June 27-29.
- Program committee member in the 2010 IEEE International Symposium on Technology and Society, (IEEEISTAS2010), Wollongong, New South Wales, Australia, June 07-09.

External dissertation examiner

- Ali O. Aljaafreh (2016), “An Investigation of Factors Affecting Initial Trust in Internet Banking Services in Developing Countries”, Ph.D. Dissertation, University of Technology, Sydney, New South Wales, Australia.
- Jeffrey A. Thom (2014), "SERVICE OR SURVEILLANCE: The sensitivity of individuals to revealing their location identity data while using mobile devices", Master Dissertation, University of Wollongong, New South Wales, Australia.

Supervisor

PhD

- Akram Al-Habashneh (2011-2015), Co-supervising, “The impact of Information Systems on the Development of Human Information Competencies in the Jordanian Banking Sector”, Ph.D. Dissertation, Alzaiem Alazhari University, Khartoum, Sudan.

Master

- Reem Yousef Al-Azzeh (2015 - 2016), "The Impact of Social Media on Freedom of Expression in Jordan after Arab Spring", Master Dissertation, Prince Al Hussein Bin Abdullah II School of International Studies, The University of Jordan, Amman, Jordan.
- Gaith Al-Shamyleh (2015 - 2016), "The Role of ICT in Sustainable Development: Jordan as a Case Study", Master Dissertation, Prince Al Hussein Bin Abdullah II School of International Studies, The University of Jordan, Amman, Jordan.
- Enas Al-Hazaimah (2014 - 2015), "The Influence of Organizational Culture on the Performance of the Public Sector in Jordan: The Case of Ministry of Higher Education & Scientific Research", Master Dissertation, School of Business, The University of Jordan, Amman, Jordan.

- Member of the IEEE Consultants Network [since January 2015].
- Member of the IEEE Society on Social Implications of Technology [since January 2009].
- Member of the Institute of Electrical and Electronics Engineers (IEEE) [since January 2009].
- Member of the Civil Emergency Alert Services Association (CEASA) [since December 2007].

Proficiencies and skills

- Microsoft Certified Educator (MCE).
- Certified Microsoft Office Specialist (MOS).
- Certified IC3 Trainer of Trainers.
- Thorough skills in using SmartPLS and SPSS software packages for quantitative data analysis.
- In-depth experience in using Microsoft Power BI, Microsoft Excel [Power Pivot/Power Query], and MicroStrategy BI Desktop for business intelligence/data analytics.
- Excellent knowledge in utilizing Leximancer qualitative analytics software.
- Hands-on experience in DBMSs products (Microsoft – SQL Server, and Oracle – SQL and Developer Suite 10g: SQL*PLUS, PL/SQL, Forms Builder, and Reports Builder).
- Extensive experience working on Microsoft OSs, Mac OSs, and Linux RedHat/Fedora, Ubuntu operating systems.
- Very good experience with Adobe products [Acrobat Professional, InDesign, and Illustrator].

Personal profile

- Date of birth: May 2, 1972.
- Nationalities: Jordanian and Australian.
- Languages: Fluency in English and in Arabic (oral and written).
- Marital status: Married.

References

- Professor Katina Michael
Associate Dean – International
Faculty of Engineering and Information Sciences, University of Wollongong, NSW 2522, Australia
Email: katina@uow.edu.au
- Professor Rifat O. Shannak
Dean, School of Business, The University of Jordan, Amman 11942 Jordan
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